



*Creating hope  
for a lifetime*

Volunteer Long-Term Care Ombudsman Connie Gordon visits with Nazareth Home Clifton resident Sister Georgia Krum.

Stand up in the presence of  
the aged, show respect for the  
elderly and revere your God.

- Leviticus 19:32



Lisa DeJaco Crutcher, *Chief Executive Officer*



Catholic Charities of Louisville is an apostolate of the Archdiocese of Louisville and member of Catholic Charities USA.

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# A Letter from Lisa

As I reflect on the past year, I am overcome with gratitude.

I'm thankful for our dedicated Catholic Charities staff, who provide help and create hope for those who are vulnerable, in crisis and living on the edges of society.

I'm thankful for a robust network of services that welcome, empower and strengthen those in need: from children and expectant moms to refugees and immigrants, from senior citizens and struggling families to human trafficking survivors, the formerly incarcerated and many more.

We could not carry out this important work without the support of generous donors and dedicated volunteers. For that, we are thankful.

Pope Francis has said **"joy springs from a grateful heart."** And as we count our blessings at Catholic Charities this holiday season, we are filled with joy.

I encourage you to read the stories on the following pages and visit [www.cclou.org](http://www.cclou.org) to learn more about the many ways we serve throughout the year.

Merry Christmas to you and your families,

Join Us for a Fat Tuesday Celebration

2020  
**Rouler**

Pronounced /Roo-lei/



TUESDAY  
FEB **25**

The Olmsted  
6:00-10:00  
\$75/pp

*A Night in New Orleans  
Support Catholic Charities*



Live Bands

Casino Games

Bingo - Raffles

New Orleans Food & Drinks



[cclou.org/rouler](http://cclou.org/rouler)



Staff and board members from Dare to Care, Yum! Brands and Catholic Charities joined Mayor Greg Fischer to break ground on the Dare to Care Community Kitchen.

## Serving Up a New Kitchen for Common Table

The new Dare to Care facility, located in the Parkland neighborhood, is expected to open in spring of 2020. **Common Table**, a Catholic Charities' culinary arts program, will be relocating to this space, as well. **Students will receive their regular classes, plus assist with preparation of Dare to Care meals for hands-on training.**

22

individuals graduated from the culinary arts training program.

FY19

"Dare to Care is thrilled to partner on this critical initiative. The best solution to hunger is a good job, and this collaboration will help people obtain the skills they need to enter the workforce," said Brian Riendeau, executive director of Dare to Care.

The goal is to decrease barriers community members may face when trying to feed their families.



**Dare to Care**  
Food Bank

## Shop to Support Common Earth Gardens

Just Creations, a fair trade marketplace, will be donating 15% of all purchases to **Common Earth Gardens (CEG)** this holiday season.

Support two great causes and get some of your Christmas shopping out of the way! Check out our website for more details.

**Thursday, December 5**  
**6:00 - 8:00 p.m.**  
**2722 Frankfort Avenue**



500,000

pounds of food were grown by Louisville CEG participants.

FY19

# Giving Back in Family Support Services

It creates so much joy to see a mother's smile of relief when she knows she won't have to worry about diapers or will have a handmade hat to keep her little one warm. While it feels great to give, **nothing beats the feeling of seeing someone pay it forward.**

One mother of two, who has been involved in Catholic Charities' **Family Support Services** since 2014, often donates her clothing to other mothers in the program.

During one class, when a mother expressed a need for a bassinet, another mother quickly spoke up and offered the one she was no longer using. Most recently, a mother brought in a baby bath seat and gave it to another mother who was due to have her baby in just a couple weeks.

Instances like these allow us to witness the compassion and support amongst these women who don't know each other but are tied together by the thread of motherhood.

172  
parents were provided  
with educational  
courses and support  
groups.  
FY19



## Sister Visitor Continues to Celebrate 50 Years



**Sister Visitor Center**, a community ministry of Catholic Charities, marked 50 years of service this year. Recognition continued with a prayer service and reception at St. Margaret Mary on October 18. Thank you to everyone who attended and thanks to Nord's Bakery, Heine Brothers' Coffee and Victor Mathis Florist.

4,559  
individuals received  
assistance with food, rent,  
clothing or other items.  
FY19



Nazareth Home Clifton resident Father Francis Ralph talks with an ombudsman in his room.

## Long-Term Care Ombudsman Advocates for Residents' Needs

Connie Gordon has been serving as a certified volunteer ombudsman with Catholic Charities, one of 23 volunteers, for more than three years.

**Catholic Charities' Long-Term Care Ombudsman** program is a federally mandated program that advocates on behalf of all residents in nursing homes and other long-term care facilities. These ombudsmen address residents' concerns.

"I had, for many years, maintained my social work license," Gordon said. "In later years, when I needed hours (for continuing education) I would get classes on aging and the elderly."

Gordon, who also works part-time, said she was interested in the

volunteer work because she was getting older herself.

She found out about the Long-Term Care Ombudsman Program through an article in *The Record*.

"The biggest thing in those first few months is you start to see what could be yourself and how you can help," Gordon said. "At the beginning, it's kind of disconcerting."

As a volunteer, Gordon worked to remember everything she had learned in her classes. Over time, she said you form relationships and really grow to become a community.

Gordon volunteers about once a week for a couple of hours.

“If you’ve gotten a complaint or concern you check on that,” she said. “And be sure to see those people last time that had an issue (in order to follow up).”

Concerns can be related to facility issues such as getting correct meals, medicines or showers; however, residents also face loss, loneliness and other personal situations requiring support.

One of Gordon’s favorite memories occurred at a facility she used to visit. A pair of the residents had become engaged.

“The staff actually did most of the planning of this wedding,” Gordon said. “It was really pretty joyful that even at that stage of life you could find love and companionship.”

Gordon’s fondest “triumph” involved an abundance of piled up laundry at a facility.



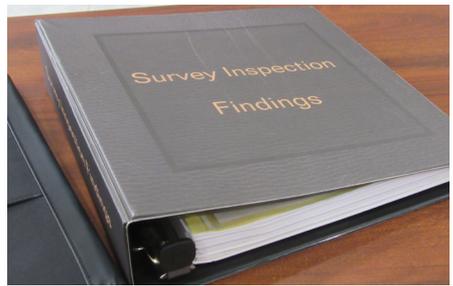
Ombudsman Connie Gordon checks resident information for her weekly visit.

“The laundry had gotten really behind. A social worker said if I’d like to go to the laundry room and help, I could,” Gordon said.

In doing so, a staff administrator saw Gordon volunteering and decided to work overtime hours to help. Other staff quickly followed suit.

**Gordon said it was the perfect example of how being an advocate is more about encouraging the residents and facilities instead of causing conflict.**

“If you highlight a problem by showing continued interest in it, you start to see some movement,” Gordon said.



Gordon visits with Sister Georgia Krum.

**2,492**  
visits were made to nursing home residents to advocate for needs and care.  
FY19



A group made up of Catholic Charities' staff, refugees and other volunteers work on homes in the Portland neighborhood of west Louisville.

600+

refugees were placed in jobs with a starting wage of \$12/hour.

FY19

## Refugees and Immigrants Build Community Without Boundaries

This year, *Welcoming America* - an organization focused on inclusive communities - selected Catholic Charities' **Migration and Refugee Services** (MRS) program to be among three cities in the U.S. to pilot their new national inclusion campaign.

The nonprofit awarded \$15,000 that Catholic Charities — in collaboration with partner agencies the Big Table and Habitat for Humanity — used to host events aimed at fostering trust, communication and community with immigrants and refugees.

With the help of Catholic Charities' Language Services program, a dozen interpreters volunteered to take part

in the Big Table event on September 15 at Iroquois Park, where people from diverse backgrounds conversed over a potluck meal.

The second event, dubbed Love Your Neighborhood, took place in Portland on September 21.

The local Sudanese community came out to participate in a variety of beautification projects.

A habitat build is currently scheduled for November.

These three events are proof that the immigrants and refugees welcomed by Catholic Charities have a keen interest in giving back to the communities they now call home.

# The State of Refugee Resettlement

In recent years, there have been significant changes to the U.S. refugee resettlement program.

To better understand media coverage surrounding these changes, here's an overview of a major new development and a few commonly used terms, provided by Catholic Charities' **Kentucky Office for Refugees**.

The number of refugees resettled in the U.S. depends on the Presidential Determination on Refugee Admissions, which the president sets in consultation with Congress. Historically, the U.S. has resettled around 95,000 refugees annually.

The current administration recently capped the number of refugees allowed to resettle in 2020 at 18,000.

## Resettlement Numbers by Year

Source: Migration Policy Institute

2000	2002	2005
73,147	27,131	53,813
2010	2015	2020
73,311	70,000	18,000

## Refugee

Left their country and is **unable or unwilling to return**, due to a well-founded **fear of being persecuted** for race, religion, nationality, political opinion or membership in a particular social group.

## Asylee

**Seeking protection but whose claim has not yet been finally decided**. Not every asylum seeker will be a refugee, but every refugee is initially an asylum seeker.

## Migrant

May leave their country for **many reasons that are not related to persecution**, such as for the purposes of employment, family reunification or study.

## Immigrant

**A person who comes to live permanently in a foreign country**. For example, the founding fathers of America were immigrants.

## Increase in Human Trafficking Services

The **Bakhita Empowerment Initiative** - Catholic Charities' anti-human trafficking program - was recently awarded a \$990,476 direct services grant from the Office of Victims of Crime.

This grant will allow Bakhita to focus efforts on **Central Kentucky, where more cases are being identified**. Service provision will include in-house services, as well as collaborations with community partners for housing, mental health services, medical and education services.

78

survivors of human trafficking received case management and support services.

FY19

# Hope Provided for Young Immigrant

Abandoned by her father when she was just 3 years old. Physically, emotionally and psychologically abused by her mother throughout her youth. She arrived in the United States at the age of 13.

Her aunt, a naturalized citizen of the United States, brought her to Catholic Charities' **Immigration Legal Services** (ILS). ILS assisted her in obtaining Special Immigratr Juvenile Status.

1,167

new cases for which  
Immigration Legal  
Services provided aid.

FY19

In October, at the age of 16 and **after a nearly three-year journey, she received a green card and now looks toward her future with hope.**

Come to a Connect Series on March 10 to hear more stories from ILS. RSVP to [deswine@archlou.org](mailto:deswine@archlou.org) or 502-637-9786.

## Easing Language Access for Crime Victims

The Office for Victims of Crime, part of the U.S. Department of Justice, recently awarded a \$200,000 grant to Catholic Charities' **Language Services** program. The grant will enable the program to improve and expand language access for victims of crime and their families who:



- Do not speak English or have limited English proficiency
- Are hearing impaired
- Are vision impaired

Language Services will work closely with other programs like the Bakhita Empowerment Initiative and Immigration Legal Services, as well as other local agencies like La Casita Center, the Center for Women and Families and the Louisville Metro Police Department.

9,799

appointments were  
serviced with language  
interpretation.

FY19

**"This project will give a voice to crime victims who may be deaf/hearing impaired, blind/vision impaired, or speak limited English,"** said Alisa Pifine, Language Services program director. "This project also aims to make equal language access a familiar, procedural standard for first responders, taking away any question about when and how to request services for this group of crime victims."

# Building Update

The Building a Brighter Future Campaign has raised over 63% of the funds needed to construct the ADA-compliant, energy-efficient building that will allow most Catholic Charities programs to consolidate into one new headquarters.

Catholic Charities and the Archdiocese remain committed to the Holy Name campus as the right location, although historic preservationists have objected to the removal of existing buildings along South Fourth Street.



At this time, Metro Council is reviewing the landmark status of the Holy Name buildings. We hope this challenge will be resolved in time to allow construction to begin in spring 2020.

**To learn more, visit [cclou.org/building-a-brighter-future](http://cclou.org/building-a-brighter-future)**

## Connect with us! Mission and a Meal

Join us for an upcoming, free, one-hour event to learn more about the many ways Catholic Charities provides help and creates hope for our community. As a bonus, enjoy a complimentary meal prepared by our Common Table culinary training program.

The program is held at our St. Anthony campus at 2234 W Market St. (40212)

### Reserve Your Spot

Email: [deswine@archlou.org](mailto:deswine@archlou.org)  
Call: Darian Eswine 502.637.9786 x104  
Web: [cclou.org/connect](http://cclou.org/connect)

### Empower

Common Table  
Common Earth Gardens  
Language Services

December 11 • 12:00-1:00pm (W)

### Strengthen

Family Support Services  
Bakhita Empowerment Initiative  
Sister Visitor Center  
Long Term Care Ombudsman

January 16 • 12:00-1:00pm (Th)

### Welcome

Migration & Refugee Services  
Immigration Legal Services  
Kentucky Office for Refugees

March 10 • 8:00-9:00am (T)

# Time, Talents and Treasures

There are so many ways to give back this Christmas season, whether it's through a gift, volunteering or donating toward our programs. Check out some of our current opportunities.

## Leave a Legacy with Catholic Charities

Recently, Catholic Charities was blessed to learn of a substantial six-figure gift. Soon, we'll talk about all Catholic Charities can accomplish because our generous supporter named Catholic Charities as the beneficiary of his IRA.

Retirement assets like IRAs are sometimes overlooked in planning charitable gifts but can be great vehicles for supporting the causes that matter to you.

Because charities do not pay income tax, the full amount of your retirement asset (or of the asset percentage you choose to designate) will directly benefit Catholic Charities. This form of gift can also reduce the amount of your estate subject to tax and will not need to pass through probate.

*"(Retirement assets) can be great vehicles for supporting the causes that matter to you."*

*- Lisa DeJaco Crutcher*

Your funds will stay available as needed during your lifetime, while setting your legacy in place.

Revising wills and trusts can be complicated, but changing the beneficiary on an IRA is pretty simple.

Talk to your financial advisor about whether it makes sense to include Catholic Charities as a beneficiary of your IRA or other retirement asset.

For more planning resources, visit [archlou.planmylegacy.org](http://archlou.planmylegacy.org).

## Give and Get Back Through Reward Programs!

### Kroger Rewards

- Sign in or sign up for a Kroger digital account
- Click the "Community Rewards" tab and search for Catholic Charities of Louisville
- Click "save"



### Amazon Smile

- Sign in or sign up for an Amazon Smile account
- Go to "Your Account" and select "Change your Charity"
- Select Catholic Charities of Louisville





## Presents with a Purpose

Join Catholic Charities for Christmas this year! Check out the wishlist on our website at [cclou.org/christmas](http://cclou.org/christmas).

Drop off will be between December 3 and December 11. Please contact Darian Eswine to arrange. [deswine@archlou.org](mailto:deswine@archlou.org) • 502-637-9786

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## Get Involved by Volunteering With Us

Catholic Charities is committed to helping and empowering those who are poor, vulnerable and living on the edges of society, but we couldn't do it without the support of generous donors and volunteers.

### *Mother Infant Care Daycare Assistant*

Tuesdays and Thursdays 10 a.m. to noon

### *New Horizons Mentoring*

Year-long commitment, two hours a week helping a refugee youth with English

### *Transportation Assistant*

Once a week for two hours, driving refugee families to and from appointments; must have valid driver's license and car

### *PAVE the Way Mentoring*

Six-month long commitment, two hours a week helping a refugee youth prepare for college or the workforce

For these or any other volunteer opportunities, please contact Kristi at [kmattingly@archlou.org](mailto:kmattingly@archlou.org) or 502-637-9786, or visit [cclou.org/volunteer](http://cclou.org/volunteer).

# Mission:

To serve people in need, advocate for justice in social structures, and call the entire church and others of goodwill to do the same. We welcome, strengthen, and empower families and individuals to change the world for good, one relationship at a time.

# Vision:

Together with the Universal Church, Catholic Charities of Louisville will lead our communities in addressing social justice issues through its ministry.

# Thank you to our Funders



Mildred V. Horn Foundation

Jefferson County Extension

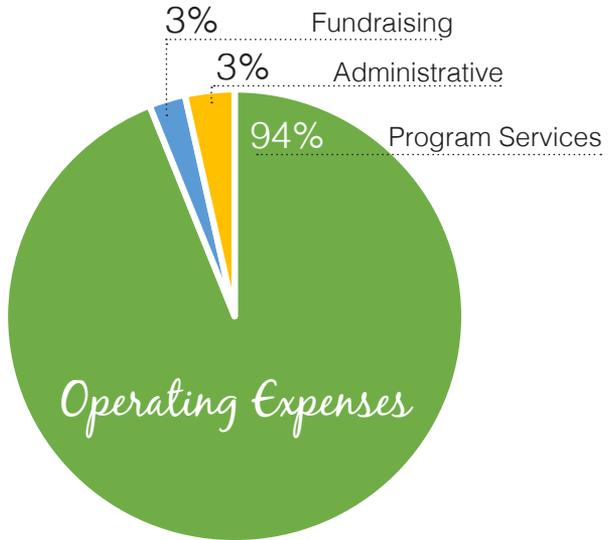
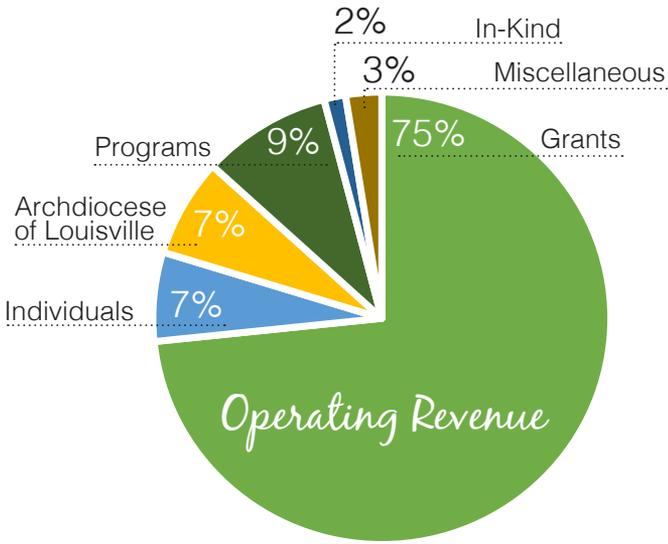


May Wetherby Jones Foundation

# Local Grants Awarded

The Catholic Campaign for Human Development and Catholic Relief Services provide funding to organizations throughout the community. Catholic Charities serves as the local coordinator for these grants through its **Mission Department**.





**Total Net Assets**  
\$7,450,091

**Total Liabilities**  
\$1,146,618

**Total Assets**  
\$6,303,473

Financials were audited by Mountjoy Chilton Medley CPAs. For privacy, we have not included individual donor names.



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*Make your mark on the world  
this Christmas season!*

**Donating online is quick, easy and  
goes a long way toward changing lives.  
Visit [cclou.org](http://cclou.org) to make a difference today!**

Bellarmine Teaching English as a Foreign Language students observed and taught some ESL lessons to our students and spent time talking about their roots.

